



## **Pee Dee GIS User Group Meeting**

Wednesday, May 15<sup>th</sup>, 2019

Florence County Doctors Bruce and Lee Foundation Library  
509 South Dargan Street  
Florence, SC 29501

### **AGENDA**

**10:00**                    **WELCOME** - Approval of February 2019 Minutes

**10:10**                    **Assisting City Operations with Workforce**

***Kevin Whaley, City of North Augusta***

Local Governments are faced with providing excellent customer service to their citizens every day. The challenge to keep up with the demand in a fast paced world can be difficult. Especially with older systems, workflows, and available staff. Such was the case for the City of North Augusta, SC. the city needed a better way to handle the calls for service, as well as how to deal with a custom in-house build database system that managed the requests in paper format. Learn how the City of North Augusta implemented and transitioned their operational staff to Workforce for ArcGIS to meet and exceed the demand while improving customer service and worker efficiency from the field.

**11:00**                    **BREAK**

**11:15**                    **Open Discussion:** Share your current projects, news, or general information.

**11:30**                    **LUNCH** - *Lasagna, Salad and Rolls catered by Stefano's*

**Membership Update, Financial Report:** *Emily Banar, Lorelei Kelly-Guiles*

**12:00**                    **Geographic Partnership Opportunities for the 2020 Decennial Census**

***Joanna C. Pitsikoulis, U.S. Census Bureau***

The U.S. Census Bureau is offering opportunities for collaboration with tribal, state, county, and local governments to ensure the 2020 Decennial Census is the most accurate and complete census to date.

**12:50**                    **Closing Comments & Door Prizes**

**Remaining 2019 Meeting Dates:    August 14<sup>th</sup>   -   November 13<sup>th</sup>**

## BIOS

### **Kevin Whaley -**

Kevin holds a B.S. degree in Computer Science from the University of South Carolina and is a Certified GIS Professional (GISP). He has 18 years experience in the GIS field working at Savannah River Site, SCE&G, and Local Government. He is currently employed with the City of North Augusta (his hometown) as a GIS Analyst. His primary responsibilities include coordinating and leveraging GIS technology and best practices to assist the city's departments and management staff. Other interests include: spending time with his wife and two boys, teaching Royal Ambassadors for boys (1-6 grade) at his church, Gamecock Football, and fishing (especially at Santee).

### **Joanna C. Pitsikoulis -**

Joanna is a Geographer with the U.S. Census Bureau, Atlanta Regional Census Center. She serves as the Lead Geographer for the states of Louisiana and South Carolina. She has worked at the Census Bureau for over 40 years and the 2020 Census will be her 5th decennial census.

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